**Ambiguous Requirements**

**Ambiguity** is the property of being ambiguous, where a word, term, notation, sign, symbol, phrase, sentence, or any other form used for communication, is called ambiguous if it can be interpreted in more than one way and a **requirement**is a singular documented need of what a particular product or service should be or perform.

**How to avoid ambiguous requirements:**

**• Singular:**

To ensure clarity, a requirement shall include only one statement. If more is needed, write more requirements. This helps making requirements simple, easy to understand, and unambiguous.

• **Rationale:**

The rationale behind each requirement should be captured. The rationale shows the reasons why the requirement is required.

* **Active voice:**

When writing requirements, always use active voice with indicative mood. In other words, it happens now because I command you to do it. Good requirements use must, shall, and can. They do not use could, should or may.